



SOUTH GRANT WATER CORPORATION
PO Box 118
19218 Hwy. 167 (71423)
Bentley, Louisiana 71407-0118
TELEPHONE: (318)-899-5726 / FAX: (318)-899-7498
E-MAIL: office@southgrantwater.net
Monday-Thursday 7:30-4:30 Closed Fridays

Commercial Water Service Application

Name of Business: _____

Type of Business: _____

Tax Id#: _____ (If exempt from sales tax a certificate must be presented)

Business Phone #: _____

Immediate Supervisor: _____ Cell#() _____

Owner's Name: (L) _____ (F) _____ (M) _____

Social Security#: _____ D.L.#: _____ State: _____ DOB: _____

Home Phone#() _____ Cell#() _____

Service Address: _____
Street City State Zip code

Mailing Address: _____
Street/PO Box City State Zip code

E-mail: _____

Emergency Contact Name: _____ Number:() _____

Acknowledgement

I hereby certify that the above information is, to the best of my knowledge, complete and accurate. My signature below signifies that I have read, understand and agree to the "Commercial Water Service Agreement."

Signature of Applicant: _____ Date: _____

Office Use Only:

Water Service Policy

1. Water bills are mailed at the beginning of every month.
2. Water bill Net Amount is due by the 15th of each month. The Due Date is on your bill each month.
3. Gross Amount due after Due Date.
4. Disconnects for non-payments are on the 22nd of each month. Your payment has to be in office before the 21st to avoid your service being interrupted. Moreover, if a member and/or applicant is not in compliance with federal, state or local laws/ordinances/regulations, water service may be disconnected or otherwise refused.
5. Every Dwelling shall have a separate meter. "Dwelling" is defined as a house, building, mobile home, recreational vehicle (RV), camper, tiny house, metal building, barn, duplex, condominium, shop, shed, or other structure that is inhabited. If it is determined that multiple Dwellings are sharing a meter, a disconnect notice shall be issued. If the member does not attempt to come into compliance by requesting the installation of the required water meters within the time frame specified in the disconnect notice/letter, water service shall be disconnected. Should a request be cancelled prior to the meter's installation, the request shall be treated as if it was never made. Moreover, if a member and/or applicant is not in compliance with any federal, state or local laws/ordinances/regulations that the president or board of directors deems could interfere with any of the corporation's bylaws or purposes set forth therein, water service may be disconnected or otherwise refused. If a member's bill is not paid within a timely manner, South Grant Water shall be entitled to recover from the member its attorney fees and litigation expense incurred in recovering the debt.

Office hours on day of disconnects: 7:30 AM – 6:00 PM

After 6:00 PM will be the next business day.

A reconnect fee will apply if your service is interrupted:

Your bill and reconnect fees HAVE TO BE PAID IN FULL BY THURSDAY at 4:00 pm, or services unfortunately will not be restored till Monday.

Payments only can be done by the following:

A CONVENIENCE FEE WILL BE APPLIED ON ALL DEBIT AND CREDIT CARD CHARGES

- A. Auto-Draft - Each month the bank will draft your account on the 10th day of the month for the amount of your bill.
- B. Office /Drive-thru - during working hours. If customer has paid by the drop box in front lobby, the service will normally be restored the next business day- (NO CASH PLEASE), South Grant Water will not be responsible for any loss without a receipt.
- C. Debit/Credit Card (A convenience fee will be applied)-Customer can call and pay over the phone. No card number information is stored on file for any reasons.
- D. On-Line - Customers can pay on-line, but the full amount of bill and Reconnect Fee have to be paid. If payment is not paid in full, the service will not be restored unless the total amount is collected. The customer is responsible to make sure the amount is correct so service is restored in a timely manner.
- E. All rates and amounts listed in this Water Service Policy are subject to change.

The website to pay is as follow: southgrantwater.net

Water Rates

(Effective April 2021)

Residential - \$26.00 base rate includes up to 2,000 gallons then \$5.70 per 1,000 gallons thereafter
Commercial - \$33.00 base rate includes up to 5,000 gallons then \$6.10 per 1,000 gallons thereafter
Government - \$24.50 base rate includes up to 5,000 gallons then \$3.60 per 1,000 gallons thereafter

Sewage

\$45.00 a month added to monthly water bill

The sewage is not maintained by South Grant Water

If you have sewage problems or questions concerning the sewage, please contact:

Grant Parish Police Jury: (318) 627-3151

Other Service Fees

Address Transfer - \$30.00 Moving from one address to another address on our system

Temp

Temp - \$30.00 (Cash, Check or Money Order Only) (this amount is subject to change)

Temps are for 10 days of water up to 5,000 gallons
Any water used after 5,000 gallons will be billed for services used

NSF CHECK- (Amount of Check + NSF FEE-\$35.00)

- A certified letter will be mailed with a due date; the check must be paid by that date.
- A reconnect fee will be applied and all charges will have to be paid in full before services are restored.
- It is against the law to write a worthless check. If money is not collected, it will be turned over to proper authorities to seek funds to prosecute to full extent of law.

Meter/Valve Locks

It is a violation of the law to cut meter/valve locks or otherwise tamper with meter/valves.
VIOLATORS WILL BE PROSECUTED

Service Fees for Residential

As fees go up from Contractors/Vendors, we will increase our fees as needed to cover the cost. The fees listed below are approximate, and the Field Superintendent will determine the actual fee which will be sufficient to cover South Grant Water's cost.

All service fees must be paid with cash, check or money order

Monday – Thursday

7:30-3:00 pm after 3:00 will be next business day

Renter with Existing Meter: \$200.00

\$100-Installation Fee (Non-Refundable)

\$100-Deposit (Refundable)

Owner with Existing Meter: \$200.00

\$50.00-Connection Fee (Non-Refundable)

\$50.00-Membership Fee (Non-Refundable)

\$100.00-Deposit (Refundable)

New Meter Installed: \$950.00

(NO BORING REQUIRED)

\$800.00-Tap fee (Non-Refundable)

\$50.00-Membership Fee (Non-Refundable)

\$100-Deposit (Refundable)

New Meter Installed on state highway or parish road with a bore: \$1950.00

\$1,000.00- Bore Fee (Non-Refundable)

\$800.00-Tap Fee (Non-Refundable)

\$50.00-Membership Fee (Non-Refundable)

\$100.00-Deposit (Refundable)

New Meter Installed on US Hwy. 167/US Hwy with a Bore: \$1950.00 plus footage

\$1,000.00 -Bore Fee (Non-Refundable)

\$800.00-Tap Fee (Non-Refundable)

\$50.00-Membership Fee (Non-Refundable).

\$100.00-Deposit (Refundable)

The Applicant hereby signs the following application stating:

All the information is truthful to the best of his/her knowledge, all information was read by the applicant, signed by the applicant, and the applicant fully understands the listed policies and procedures that are enforced by South Grant Water.

Applicant Signature

Date



HELP PROTECT YOUR DRINKING WATER

CROSS CONNECTION CONTROL & BACKFLOW PREVENTION

WHAT IS A CROSS CONNECTION?

A cross connection is a point in a plumbing system where the potable water supply is connected to a non-potable source. Briefly, a cross connection exists whenever the drinking water system is or could be connected to any non-potable source (plumbing fixture or equipment used in any plumbing system). Pollutants or contaminants can enter the safe drinking water system through uncontrolled cross connection when backflow occurs.

Backflow is the unwanted flow of non-potable substance back into the consumer's plumbing system and/or public water system. There are two types of backflows: **Backsiphonage** and **Backpressure**. **Backsiphonage** is caused by a negative pressure in the supply line to a facility or plumbing fixture. Back siphonage may occur during water main breaks, when repairs or maintenance are done, when shutting off the water supply, or when the fire department is using a fire hydrant. **Backpressure** can occur when the potable water supply is connected to another system operated at a higher pressure or could create pressure. Principal causes are booster pumps, pressure vessels, and elevated plumbing.

EXAMPLES OF COMMON CROSS CONNECTIONS:

Hose Bibs	Irrigation Sprinkler Systems	Solar Heating Systems	Laboratory & Aspirator Equipment
Swimming Pools	Auxiliary Water Systems	Chemical/Processing Tanks	Water Recirculating Systems
Boilers	Fire Suppression Systems	Photo Developing Equipment	

HOW DO WE PROTECT OUR SYSTEM?

In general, the installation of plumbing in compliance with the plumbing code will provide adequate protection for your plumbing system from contamination. However, the installation of a backflow prevention assembly on the water service may be required. A backflow prevention assembly, which is a mechanical device designed to prevent backflow through cross connections, will normally be required when special plumbing increases the hazard level. However, for these devices to protect as designed, they must meet stringent installation requirements, be tested annually by a state certified tester, and repaired as necessary.

To help determine if a backflow prevention assembly is required the water system may survey your plumbing system to determine potential/actual cross-connection.

WHAT ELSE CAN BE DONE TO PROTECT OUR WATER SUPPLY?

DO:

- Complete the required Cross Connection Control Survey Questionnaire provided.
- Keep the end of your hoses clear of all possible contaminants.
- If not already equipped with an integral (built-in) vacuum breaker, buy & install hose bib type vacuum breakers on all threaded faucets (these devices DO NOT require testing).
- Have all backflow prevention assemblies tested annually.
- Contact us with any questions you may have about plumbing or equipment.

DO NOT:

- Submerge hoses in buckets, pools, tubs, sinks, or ponds.
- Use spray attachments without a backflow prevention device.
- Directly connect waste drain pipes from water softeners or other treatment systems to the sewer system. All drains should be air gapped.
- Use a hose to unplug blocked toilets or sewers.

FOR MORE INFORMATION ABOUT CROSS CONNECTIONS & BACKFLOW PREVENTION, CONTACT OUR OFFICE OR VISIT THE EPA WEBSITE AT

<http://water.epa.gov/infrastructure/drinkingwater/pws/crossconnectioncontrol/index.cfm>

WE ARE COMMITTED TO PROVIDING QUALITY, COST EFFECTIVE SERVICE IN THE PRODUCTION, TREATMENT, TESTING AND DELIVERY OF SAFE DRINKING WATER TO ALL RESIDENTIAL, COMMERCIAL & INDUSTRIAL USERS.

